

## Webster Swim Association 2009-10 Parent / Swimmer Survey

*Webster Swim Association (BlueFins) is a non-profit community organization dedicated to the advancement of the sport of swimming in a productive and enjoyable team environment. The BlueFins program is committed to instill in young swimmers an understanding of and appreciation for concepts such as high self-esteem, personal accountability, self-discipline, goal setting, and goal achievement. These ideas relate to their success in competition, and are essential life lessons with application beyond the sport. We are dedicated to providing swimmers the opportunities to achieve personal goals, be they general fitness, high school success, camaraderie or international competition.*

*We are continually looking for ways to improve the Bluefins program and the enjoyment / satisfaction of all our members. We would greatly appreciate it if you could take a few minutes and complete the following survey. We would encourage you to discuss this with your swimmers. Please feel free to have them complete their own survey if you feel that would be appropriate or helpful. You can do one survey per family or 1 per swimmer. The more feedback, the better.*

*You can either return the complete survey by dropping into the Martin mailbox or send it electronically to [wdmarti@aol.com](mailto:wdmarti@aol.com).*

Please provide the following information regarding your swimmer:	
1. Who is completing the survey – parent, swimmer, jointly	
2. Age of swimmer(s)	
3. Practice Session they attend	
4. Years with the Webster Blue Fins	
5. Average number of times per week the swimmer attends practice	
6. Number of Dual Meets the Swimmer Participated in	
7. Approx. number of Invitational Meets your swimmer attended	
8. How did you hear about the Blue Fins before you joined?	

**Please utilize the following rating scale to signify your level of satisfaction:**

- 5: Excellent**
- 4: Good**
- 3: Fair:**
- 2: Poor**
- 1: Very Poor**

<b>Practices:</b>	
1. Amount of "distance" work	1 2 3 4 5
2. Stroke and turn technique work	1 2 3 4 5
3. "Threshold Thursdays"?	1 2 3 4 5
4. Practice times (6:00 to 7:00, 7:00 to 8:30, & 7:00 to 9:00)	1 2 3 4 5
5. Use and effectiveness of Drylands?	1 2 3 4 5
6. Amount of "fun" events during practice?	1 2 3 4 5
7. Preparation for meets (dual meets, district meets, invitationals)?	1 2 3 4 5
8. Number of practices per week?	1 2 3 4 5
9. Number of coaches on deck appropriate for the number of swimmers being coached?	1 2 3 4 5
10. Level of difficulty in practices?	1 2 3 4 5
11. What do you like about the current practices and would like to see continue?	
12. What suggestions do you have for improving practices?	

<b>Coaches:</b>	
13. Feedback from the coaches to swimmers during practice?	1 2 3 4 5
14. Feedback from the coaches to swimmers during meets?	1 2 3 4 5
15. Interaction between swimmers and coaches?	1 2 3 4 5
16. Accessibility of coaches by parents?	1 2 3 4 5
17. Responsiveness by coaches to input from parents?	1 2 3 4 5
18. Is your swimmer getting adequate direction and instruction?	1 2 3 4 5
19. Effectiveness of goal setting and progress monitoring?	1 2 3 4 5
20. Overall rating for BlueFin coaches.	1 2 3 4 5
21. What are the strengths of our coaches and would like to see continue?	
22. What suggestions do you have for improving the effectiveness of our coaching?	

<b>Results:</b>	
23. Swimmers progress during the season?	1 2 3 4 5
24. Level of swimmers enjoyment / fun / satisfaction during the season?	1 2 3 4 5
25. Attainment of personal goals?	1 2 3 4 5
26. Team spirit and camaraderie?	1 2 3 4 5
27. Level of competitiveness with other Niagare District swim clubs?	
27. Do we have proper focus between results and teaching?	1 2 3 4 5
28. Please provide any additional comments on the results achieved during the 2009 – 2010 season	

<b>General:</b>	
29. Performance of the Board? Have we met your expectations?	1 2 3 4 5
30. Are the board members easily accessible?	1 2 3 4 5
31. Communications – timeliness, amount, frequency, blog, email, mail folders?	1 2 3 4 5
32. Process for signing up for meet?	1 2 3 4 5
33. Effectiveness of Blue Fins website?	1 2 3 4 5
34. Are the fees you pay reasonable?	1 2 3 4 5
35. Amount of volunteer work required?.	1 2 3 4 5
36. Provide an overall satisfaction rating for the Blue Fins experience?	1 2 3 4 5
37. Will you be returning next season? If no..... why not?	Yes No
38. Are you interested in becoming a board member?	Yes No
39. What are the strengths of the Blue Fins Club that you would like to see continue?	
40. What suggestions do you have for improving the Blue Fins Swim club?	

Would you like to be contacted by a member of the board to discuss you concerns or suggestions?      Yes      No

Name: \_\_\_\_\_ (optional)

Phone Number: \_\_\_\_\_